



## Ministry of Community Development, Youth & Sports, Singapore Chooses PAVO<sup>1</sup>

17 Mar 2003 – Ministry of Community Development, Youth & Sports (MCDS), Singapore selected novaCITYNETS to replace their current host of disparate systems with a fully-integrated, web-based solution, known as Integrated Case Management System or ICMS in short.

The Rehabilitation and Protection Division (RPD) of the MCYS provides services in the areas of probation, rehabilitative, child welfare, family protection and psychological reviews. Over the years, different systems on different platforms were implemented to support these functions. As a result, information about a single case can be scattered over several data sources, making single point access to complete set of information impossible. To provide a holistic view about their clients profile and case histories and thus facilitating the evaluation and effective follow-up, the idea of an Integrated Case Management System was mooted.

When completed ICMS will server 350+ users and also provide web-access to share relevant information with external users such as the police force and hospitals via a secure government network infrastructure.

The implementation of ICMS will be based on **PAVO™**, novaCITYNETS' platform product for Collaborative Framework. PAVO™ was built entirely on J2EE platform, adhering to open systems standards to ensure that applications-specific modules can be easily plugged-in.

novaCITYNETS, a successful e-Government Solutions Provider specializes in providing ready-to-deploy applications to assist local councils and government agencies. Our solutions are charted to effectively automate the public sector, and at the same time bring together interactions/transactions between citizens, private sector and the government via a single web-based framework.

<sup>1</sup> PAVO™ is a platform product scalable to meet different types of collaborative transactions over the Internet between seamlessly organisations, be it government or private sector. As such, PAVO™ is packaged with the necessary document-application connectivity, process intelligence and secure transmission features. With 1,000+ users worldwide, it is also the platform integrating our other products – OCTANS™ & FORNAX™.